



TRAVELPERK | LIST OF SUB-PROCESSORS

Last Modified: May 7, 2024

Sub-Processor	Service description	Processing location	Transfer mechanism
Aerticket Conso, GmbH	Travel provider	EEA	Not applicable
Aircall SAS	Call center SaaS	EEA	Not applicable
AirHelp Germany, GmbH	Flight compensation provider	EEA	Not applicable
Amadeus IT Group, S.A.	Travel provider	EEA	Not applicable
Amazon Web Services, Inc.	Cloud service provider	EEA	Not applicable
Appcues, Inc.	Product growth tool	United States	Standard Contractual Clauses
Arcaris, Inc., d/b/a Playvox	Customer care audit	United States	Standard Contractual Clauses
Atlassian, Inc.	Document sharing, ticket tracking and filing	United States and Australia	Standard Contractual Clauses
EAN.com, LP (Expedia)	Integrator accommodation supplier	United States	Standard Contractual Clauses
Enshored, LLC	Customer care	Philippines	Standard Contractual Clauses
Formagrid, Inc. (d.b.a. Airtable)	Product research tool	United States	Standard Contractual Clauses
Gaviti AKYL, LLC	Collection process automation	United States	Standard Contractual Clauses
Google Ireland, Ltd.	Google Workspace	EEA	Not applicable
Google, LLC (d.b.a. Looker)	Customer reporting tool	United States	Standard Contractual Clauses



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Gordian Software, Inc.	Seat selection	United States	Standard Contractual Clauses
Hotelbeds, S.L.U.	Hotels platform	EEA	Not applicable
Merge API, Inc.	API integration services	United States	Standard Contractual Clauses
Onyx CenterSource	Commission consolidation	EEA	Not applicable
OpenAI OpCo, LLC	Data analysis and classification	United States	Standard Contractual Clauses
Oracle Corporation UK, Ltd.	Business process management software, enterprise resource planning	United Kingdom	EU Commission adequacy decision
Peaberry Software, Inc. (d.b.a. Customer.io)	Email communication tool	United States	Standard Contractual Clauses
Segment.io, Inc.	Hosting supplier	United States	Standard contractual Clauses
SendSafely, Inc.	End-to-end encryption platform	United States	Standard contractual Clauses
Trainline.com, Ltd.	Trains provider	United Kingdom	EU Commission adequacy decision
Travelfusion, Ltd.	Travel provider	United Kingdom	EU Commission adequacy decision
TravelPerk, S.L.U. <i>(only for customers of TravelPerk America, Inc. or TravelPerk UK IRL Ltd)</i>	Business travel management services	EEA	Not applicable
Twilio, Inc.	Contact center platform	USA, EEA, India, Japan	Standard Contractual Clauses
Webhelp SAS	Customer care	El Salvador	Standard Contractual Clauses



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Wenrix, Ltd.	Airfare pricing optimisation service	Israel	EU Commission adequacy decision
Yngen Datacom, Corp.	Customer care	Philippines	Standard Contractual Clauses
Zapier, Inc.	Automation tool for platform integration and creation of workflows	United States	Standard contractual Clauses
Zendesk, Inc.	Customer support ticket tracking	EEA	Not applicable